

QUALITY CONTROL

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- ◆ **COMMITMENT**
- ◆ **RESPONSIBILITY**
- ◆ **INTEGRITY**

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The Overseas Lease Group, Inc. Commitment To Quality Control

Commitment: OLG Associates are committed to the highest standards of Quality Control

QUALITY CONTROL PROGRAM

As a vehicle and equipment leasing company, OLG works directly with manufacturers concerning product standards and Quality Control regarding vehicle or equipment. Furthermore, the OLG Operations Team manages Quality Control throughout the leasing process. The Company is supported by an experienced Management Team, Management Methodology, Mission Statement, Code of Conduct and Business Ethics, Vehicle Record Keeping Control, all of which sustain OLG's Quality Control.

A. OLG's MISSION STATEMENT

OLG's mission is to specialize in providing customized lease solutions to multi-national companies, government agencies, and Non-Government Organizations (NGOs) operating in developing countries. The OLG niche is providing leasing, with the support of securing financing for our clients' projects in developing countries. We specialize in serving clients operating in conflict as well as post-conflict environments worldwide.

OLG strives to exceed expectations of its clients by supplying prompt and reliable information, providing the most cost effective solutions, while meeting project time lines.

Continue to develop alliances with vehicle suppliers, vehicle service companies, shelter companies, specialty equipment manufacturers, and various companies that supply needed infrastructure in order for OLG to complete their leasing solution.

Work with each client to facilitate the project and financing while responding to client requests for solutions which include vehicles, generators, water purification systems, communications and information technology equipment, solar energy systems, modular buildings, water storage, and hospital medical facilities. These solutions are inclusive of all engineering, construction, infrastructure and all FF & E (Furniture, Fixtures & Equipment).

OLG is committed to building strong alliances that enable the Company to satisfy the individual needs for each client and their specific projects. OLG's alliance partners provide standard ISO Certifications with specifications of the products and OLG includes these documents when applicable to the client.

OLG continues to recruit and employ qualified individuals in order to accomplish the OLG Management Methodology and provide the basis to build our business.



B. VEHICLE RECORD KEEPING CONTROL:

- **Individual Vehicle Records** - Each vehicle information and paperwork is kept in separate binders for maximum quality control of the lease.
- **OLG Maintains a Vehicle Fleet List.**
- **Billing** – Each vehicle has all billing documents placed in its coinciding binder.
- **Maintenance Records** – Each Maintenance Record is entered into the coinciding binder for scheduled and unscheduled maintenance.
- **Ad Hoc Reports** are prepared and provided to end users as requested.
- **Assigned Contract Point Person For Customer**
- **Monthly Invoicing for Vehicle Leasing and Maintenance.**
- **Warranty Information**

C.. Please See OLG DEPLOYMENT PLAN DIAGRAM for approach and plan regarding the continuity and capability of services for contracts via personnel, flow of information and service performance.

DEPLOYMENT PLAN DIAGRAM

